

Spot the signs of a scam

Some scam messages can look *very* real. Watch for these signs that someone is trying to trick you:

1

They don't use your name.

If the email starts with something like "Dear customer," be suspicious.

2

It's sent to the wrong email.



If you signed up for something with your Gmail account but get an email sent to your Outlook account, it's probably a scam.

3

They don't have the right email address.

An email from Rogers should have a Rogers.com email address. Anything else is a clue this might be fake.

4

They want you to open an attachment or download a file.



Doing this can put malware (like viruses) on your computer.

5

They want you to follow a link to log in.

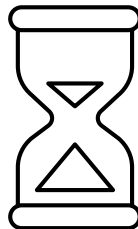
This is a way of getting your login information or your credit cards. A real email will tell you to go to the website and log in there.



7

They try to scare you into doing something right now.

Scam messages often tell you that something bad will happen if you don't follow their instructions right away.



6

They want you to send them your login or your personal information.

Reliable companies never do this.

Not all scam emails will have all of these signs. Any one of them is a sign that you should be suspicious.

What should you do if you think a message like this *might* be real? Go to the real website and log in there. If there's anything wrong with your account, you should be able to see it.

Now see how many of those signs you can spot in this email:

The screenshot shows the Outlook web interface. The top navigation bar includes the Outlook logo, a search bar, and action buttons like 'New message', 'Reply', 'Delete', 'Restore', 'Junk', 'Move to', and 'Categorize'. The left sidebar displays a folder list with 'Deleted Items' highlighted, showing 361 items. The main content area shows an email from Netflix with the subject 'Information : We've Canceled Your Membership Today.' The email body features the Netflix logo, a bold heading 'Automatic subscription renewal was refused', and a paragraph explaining the cancellation. A prominent red button labeled 'Restart Membership' is centered. Below the button, there is a paragraph of text and a link to the help center. The email ends with a signature from 'The Netflix Team'.

Outlook

Search

New message

Reply

Delete

Restore

Junk

Move to

Categorize

Information : We've Canceled Your Membership Today.

Getting too much email? [Unsubscribe](#) | [Manage subscriptions](#)

Netfix <info@ixambee.com>
Mon 10/7/2019 10:03 PM
You

NETFLIX

Automatic subscription renewal was refused

Unfortunately, we were unable to Auto-renew your membership account. We could not authorize your payment for the next billing cycle of your subscription therefore we've suspended your membership.

Restart Membership

Obviously we'd love to have you back. if you change your mind, simply restart your membership and update your payment to enjoy all the best TV shows & movies without interruption

We're here to help if you need it. Visit the [Help Center](#) for more info or [contact us](#).

-The Netflix Team