Overview

In this lesson, students develop a deeper understanding of scapegoating and othering and how these factors may contribute to the promotion of hatred and intolerance. Through group and class discussions of various scenarios and a survey of articles on news websites students will develop the necessary critical thinking skills to recognize and respond to such incidents when they are encountered.

Learning Outcomes

Students will learn:

- what scapegoating and othering are and how these affect individuals and groups
- how to recognize both the subtle and more blatant ways in which hatred and intolerance are promoted through scapegoating or othering
- to articulate their own attitudes towards scapegoating and othering
- ways to respond to scapegoating and othering
- how to critically evaluate information
- the relationship between attitudes and discriminatory behaviour
- the difference between fact and opinion
- that what they read, see or hear in the media, should not be taken at face value

Preparation and Materials

- Print copies of the two Scenario worksheets to be handed out for the group activity (one per group, evenly distributed)
- Print copies of the Identifying Othering and Scapegoating handout
- Prepare the Othering overhead for projection (Optional)
**Procedure**

Start by dividing the class into groups and assign each group one of the two scenario worksheets (making sure an equal number of groups are tackling either scenario). Have students work together to fill out the questionnaire for the scenario their group has received.

Once the students have completed their questionnaires, bring them together so that they can present and discuss their findings as a class. Be prepared to talk through any points they may have missed or to clarify and expand on information as needed. If they feel comfortable doing so, give students some time to discuss their own experiences and observations relating to scapegoating and othering.

**Discussion points for Scenario One**

1) This scenario is an example of "scapegoating". Based on the way this scenario played out, how would you describe scapegoating?

   *Based on how this scenario played out, scapegoating might be defined as assigning blame to a given individual, group, or circumstance in order to absolve a larger group or individual of responsibility/culpability for an unwanted occurrence. (That was in this case the team losing the game.)*

2) In what ways do the five friends benefit from scapegoating the random player who joined their group?

   *By placing the blame on the outsider in the group, the five actual friends don’t have to put stress on their relationship by discussing each others’ failings in the match. This protects their egos from being bruised and protects the cohesion of the group to which the five friends belong.*

3) Despite the social benefit of using scapegoating to protect the friends’ egos and their friendship, how does this actually hinder things for them?

   *Because they rely on scapegoating, they aren’t able to honestly discuss the real issues that are causing them to lose their matches, so they won’t be able to improve their game. Another thing to consider is that scapegoating is a cycle. The next time these friends play together and lose, they will need to find a new target on which to focus their frustration. If they do not have an outsider on their team, they will have to turn on one of their own which will cause problems in their friendship.*

4) Assuming that scapegoating is a behaviour that cultural groups are always in danger of resorting to, what would be a better way for these friends to approach such situations in the future?

   *It is important to recognize the tendency for group mentalities to lean towards scapegoating behaviour so that it can be stopped before it happens. If the friends stepped back and honestly looked at the situation, they would see that the match was a group effort and that all members contributed to the outcome of the game they played.*
5) Now that we’ve seen an example of scapegoating in a small group, can you think of some examples in larger social groups either locally, nationally or globally?

Some examples may include: blaming immigrants for social problems, blaming GLBTQ groups for the spread of HIV/AIDS in straight communities; blaming working women for the breakdown of family values; blaming specific religious groups for global violence and terrorism. All of these are highly complex social issues that cannot be attributed to one specific cause. Scapegoating ignores the wide range of factors that are involved in bringing about various social problems.

**Discussion points for Scenario 2**

1) This scenario is an example of “othering”. Based on the way this scenario played out, how would you describe othering?

When othering takes place, certain individuals or groups are seen as being both inferior and threatening. In addition, when groups of people are othered, it is assumed that all members of the group share similar negative traits. This perceived inferiority, threat and negative attributes is used to establish a need to take action against them. In this scenario the teenagers are treated by the shopkeeper with suspicion and as second-class citizens as compared to adult customers. The shopkeeper justifies his actions based on the belief that all teenagers are thieves who are generally ‘up to no good’.

2) Based on the scenario, in what ways might the shopkeeper benefit from othering the teenagers?

By applying a blanket ban on a large number of customers, the shopkeeper may be able to keep a closer eye on all the customers in his store. Because he has such an irrational dislike of teenagers, he may also feel more confident or comfortable simply because there are fewer teens in his store at one time. By only scrutinizing teenagers in this way, the shopkeeper manages to avoid alienating those customers he sees as more legitimate (adults). Finally, although refusing service to specific groups of adults could pose legal problems for the shopkeeper, (for example, if he controlled access to the store based on religion, ethnicity or race) he is able to get away with discriminating against clients on the basis of age, because it is not protected in the same way. He may also assume that, compared to adults, teenagers are less likely to challenge being denied service.

3) Despite the possible “benefits” to the shopkeeper, in what way does his approach actually harm him?

The shopkeeper may be alienating a demographic with a large amount of disposable income. By targeting a group arbitrarily, the shopkeeper isn’t actually reducing the number of thieves in his store, he is merely reducing the number of customers. The shopkeeper may erroneously believe he has solved his problem and then stop trying to find out who was stealing from him. The teenagers he bans from his store have friends and parents who may decide to shop elsewhere in the future.
4) Assuming that othering is a fairly common practice among people, what would be a better way for the shopkeeper to deal with his problem?

Alternative solutions may include: setting up security cameras; implementing a rule that all customers must leave their bags at the front; walking around the store more often and talking to the customers.

5) Now that we’ve seen an example of othering, can you think of other local, national or global examples?

Othering is a common form of intolerance that is particularly insidious in its ability to spread throughout social groups. Students might suggest historical examples, such as the marginalization of Jews in Germany prior to the Second World War, or they might talk about segregation in the United States or Canada’s internment of Japanese Canadians during the Second World War. Societal attitudes towards people with a mental illness might also be another example.

Othering and Invisibility

Project the Othering overhead, or write the following on the board:

Othering marks you… …and makes you invisible

Ask students to consider this statement. In what ways does othering both mark and minimize groups of people?

When one group marks all members of another group as being inferior and having distinct negative attributes that threaten us – this fuels justification for actions against them that marginalize and disempower that group, essentially making them powerless and invisible. By portraying the Other as fundamentally and inalterably different from us, we deny them their humanity.

As a class, have students develop a concise definition of scapegoating and othering and record this on the board.

Scapegoating:

Elements to include:

- The blame to a given individual, group, or circumstance is undeserved.
- Scapegoating is used to absolve a larger group or individual of responsibility for an unwanted occurrence.
- Scapegoats are often objects of irrational hostility.

Othering:

Elements to include:

- The group that has been designated as other does not reflect an actual group as it exists in reality, but is instead a fiction created to solidify the identity and superiority of the in-group and to justify its existence and its actions.
- Groups that are designated as being other are portrayed as being both inferior and threatening.
- All members of the group being othered are believed to share a set of intrinsic negative characteristics that make them what they are.
- Once they have come up with a definition, ask students: How is scapegoating connected to othering?
Evaluation Activity: Identifying Scapegoating and Othering

Organize students into groups of 4-6. Have each student visit a news website of their choice and seek out an op-ed piece of their choosing in which they can identify an instance of scapegoating or othering. Possible websites they may wish to use include the following:

- www.theglobeandmail.com/
- www.cbc.ca/
- http://www.cbc.ca/
- http://www.torontosun.com/
- http://www.nationalpost.com/
- http://www2.macleans.ca/
- http://www.ctv.ca/

Students may also choose another information source subject to the teacher’s approval.

Have students work together as a group to identify an op-ed article which includes scapegoating or othering. When each group has done so, distribute the Identifying Othering and Scapegoating handout and have students complete it individually.
Scenario One

A group of five friends and one random player are playing a ranked co-op match in a First Person Shooter game. The team is made up of a diverse group of players.

Roger has been playing these games for years and he's pretty good at it. He usually plays with a more elite group, but he has decided to play with his real life friends for a while. Roger is almost a one man team: he has really fast reflexes and he knows exactly which weapons to use and when. He's used to playing over voice chat, and he's picked up all the game lingo. Whenever he talks he's barking out strategies and orders at lightning speed but not really explaining them. For some of the other players he's a little confusing because the language he uses is full of specialized terms they've never heard before.

Chris and Jen have a little less experience than Roger, but they've been playing this particular game for a couple of months. They also have a different team they normally play with and they're notorious for being obsessed with their personal kill points rather than worrying too much about how the team performs. To everyone else they actually seem to be a playing a completely different game, which is a competition between the two of them to see who can rack up the most points between matches. While they're really good at the combat aspect of the game, their competitiveness causes them to frequently leave important areas unguarded while they run around looking for opponents to frag (temporarily kill).

Sam is a lot more casual than the other players but has some experience with the game so she knows how to play. Sam's playing in her basement while she watches old science fiction movies, she's got some loud music blasting over her stereo and she says something about a bowl of ice cream she's eating. It was hard to tell what exactly she said though, because her mouth was full. That may explain why her character seems to stop moving for a couple of seconds repeatedly throughout the match.

Cynthia more than makes up for Sam's silence – she barely stops to breathe. She regales her friends with jokes, silly stories and bizarre questions; she even breaks into a song every time she manages to get a kill. She's hilarious and a lot of fun, but she's talking so much that Roger's instructions are getting drowned out throughout most of the match.

The sixth player is a random player who joined via the game's pickup group system. His gamer tag is FeeFiFoeFum, but no one in the group actually knows him at all. He plays well enough, but it's obvious that he doesn't have the experience of the five friends who are playing together.

The team loses the match.

At the end of the match, as the scorecard is posted on the screen, the five real-life friends begin blaming the loss on the new player, crediting their poor performance to the one player's lack of experience in the game. FeeFiFoeFum is kicked from the group and the friends continue to play, seeking out another random player to make up their group.
Questions

1) This scenario is an example of a behavior called “scapegoating”. Based on the way this scenario played out, how would you describe scapegoating?

2) In what ways do the five friends benefit from scapegoating the random player who joined their group?

3) Despite the social benefit of using scapegoating to protect the friends’ egos and their friendship, how does this actually hinder things for them?

4) Assuming that scapegoating is a behavior that cultural groups are always in danger of resorting to, what would be a better way for these friends to approach such situations in the future?

5) Now that we’ve seen an example of scapegoating in a small group, can you think of some examples in larger social groups either locally, nationally or globally?
Scenario Two

A convenience store near the school has a policy of only allowing three teens inside at one time. This means that if there are already three teens shopping there and you want to go in and buy something, you have to wait outside. The shopkeeper has said that he brought in the policy because he knows that students shoplift and he wants to make sure there aren't more teens in the store than he can keep an eye on.

The shopkeeper doesn't have any statistical evidence to support his claim that teenagers are likely to steal but a discussion with him reveals a number of expectations and beliefs on his part.

The shopkeeper states that it is common knowledge that teenagers are more likely to steal than adults because teenagers naturally have less respect for other peoples' property and for money than adults do.

He also points to the weird hairstyles and strange clothing some teenagers are wearing as proof that they are up to no good. Some wear baggy clothes, others have piercings in their faces, still others wear t-shirts with lewd slogans or violent imagery from various musical groups. Many of them are carrying bags or backpacks, which he maintains are all signs that these teenagers are troublemakers and thieves.

The shopkeeper further points to the fact that the students who come into the store frequently talk loudly and laugh a lot, and often wear their headphones and listen to music while they shop, which he sees as disrespectful.

While none of these elements is direct proof of theft or even of trouble, the shop owner is convinced that all teenagers are trouble so he feels justified in keeping their numbers to a minimum inside his store.

Finally, you notice a distinctive difference in how the shopkeeper serves his teenaged customers compared to how he serves the adults who come into his store. With adults he is often very friendly and polite, whereas with teenagers he is always extremely curt. Even when he talks about the teenaged customers in his store, he differentiates between the teenagers and his other “real” customers.

Questions

1) This scenario is an example of “othering”. Based on the way this scenario played out, how would you describe othering?

2) Based on the scenario, in what ways might the shopkeeper benefit from othering the teenagers?

3) Despite the possible “benefits” to the shopkeeper, in what way does his approach actually harm him?

4) Assuming that othering is a fairly common practice among people, what would be a better way for the shopkeeper to deal with his problem?

5) Now that we’ve seen an example of othering, can you think of other local, national or global examples?
Identifying Othering and Scapegoating

Answer all questions below in full sentences on a separate paper.

1. What is the title of the piece you have chosen?

2. What is the URL of the piece you have chosen?

3. Who wrote the piece you have chosen?

4. In what way does this piece illustrate an example of scapegoating, othering or both?

5. List and explain at least three examples in the article where the author others or scapegoats a group.

6. Conduct an Internet search of this author’s name. In the search results review other articles that he or she has written and/or see if others have identified this author as someone who regularly scapegoats a particular group in his or her work.

7. How would you suggest rewriting the piece in a manner that doesn’t rely on scapegoating or othering?
Othering marks you... ...and makes you invisible
## Task Assessment Rubric: Website Analysis

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<tr>
<th>Use</th>
<th>Learning Expectations</th>
<th>Achievement</th>
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<tr>
<td></td>
<td></td>
<td><strong>Finding and Verifying:</strong> locate, organize, analyze, evaluate, synthesize, and ethically use information from a variety of sources and media</td>
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<td><strong>Ethics and Empathy:</strong> understand the dynamics of scapegoating and othering and how it affects all of the people involved</td>
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<td><strong>Community Engagement:</strong> understand how meaning is produced through multimedia (text, images, audio, video) understand the responsibility of individuals to engage with biased or hateful content online</td>
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<tr>
<td></td>
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<td><strong>Finding and Verifying:</strong> understand that anyone can publish on the Web, so not all sites are equally trustworthy recognize bias, loaded language and other persuasive techniques identify the point of view of a text</td>
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<td><strong>Community Engagement:</strong> make valuable contributions to the public knowledge domain (e.g. wikis, public forums, reviews)</td>
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<td><strong>Finding and Verifying:</strong> create new critical or analytical works</td>
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Skills and competencies that fall under “use” range from basic technical know-how – using computer programs such as word processors, web browsers, email, and other communication tools – to the more sophisticated abilities for accessing and using knowledge resources, such as search engines and online databases, and emerging technologies such as cloud computing.

Understand includes recognizing how networked technology affects our behaviour and our perceptions, beliefs and feelings about the world around us.

Understand also prepares us for a knowledge economy as we develop information management skills for finding, evaluating and effectively using information to communicate, collaborate and solve problems.

Create is the ability to produce content and effectively communicate through a variety of digital media tools. It includes being able to adapt what we produce for various contexts and audiences; to create and communicate using rich media such as images, video and sound; and to effectively and responsibly engage with user-generated content such as blogs and discussion forums, video and photo sharing, social gaming and other forms of social media.

The ability to create using digital media ensures that Canadians are active contributors to digital society.